**Question**    How do I restore the Edge e-Series to the factory default settings?

**Answer**

If you have a configuration problem that you cannot correct, you can restore the factory default settings and start with a new configuration file. For example, if you do not know the administrator account passphrase or if a power interruption causes damage to the Firebox appliance software, you can restore the Firebox to the factory default settings and build your configuration again.

To restore the Edge e-Series to the factory default settings:

1. Disconnect the power supply.
2. Hold down the **Reset** button on the back of the Edge.
3. Continue to hold down the **Reset** button, and connect the power supply.
4. Hold down the **Reset** button. When the yellow **Attn** light stays lit, the Edge was successfully restored to the factory default settings.
   *This process can take 45 seconds or more.*
5. Release the **Reset** button.
   Do not try to connect to the Edge at this time. Before you can connect to the Edge, you must start it one more time. If you do not, when you try to connect to the Edge a web page appears with this message: *Your WatchGuard Firebox X Edge is running from a backup copy of firmware.*
   You could also see this message if the **Reset** button is stuck in the depressed position. If you continue to see this page, check the **Reset** button, and start the Edge again.
6. Disconnect the power supply.
7. Connect the power supply again.
   *The Power Indicator lights and your Edge is reset.*

After you reset the Firebox to the factory default configuration, you can use the quick setup wizard to create a basic configuration or to restore a saved backup image to the Firebox.

To start the Web Setup Wizard:

1. Open a web browser and type the factory default IP address of interface 1. For a Firebox X Edge e-Series, the address is:
   https://192.168.111.1:8080.
2. Log in with the default administrator account credentials:
   Username: admin
   Passphrase: readwrite

For more information, see:

- Fireware XTM Web UI v11.3.x Help — Run the Web Setup Wizard

**Attachments**